



## **Core ReStore Volunteer: Appliance Tester Position Description**

**Supervisor and Department:** ReStore Staff, ReStore Operations

### **Who You Are:**

You have some basic electrical knowledge and want to use it to help others. You're most comfortable in jeans and a t-shirt, don't mind getting a little dusty, value repurposing, and thrive in an energetic environment. You want to be a part of a group of like-minded people that share similar values and look for an organization that welcomes everyone to be a part of the mission. You are seeking an opportunity to be part of something larger; more impactful. If this sounds like you, please allow us to introduce ourselves.

### **Who we are:**

Habitat for Humanity of Metro Denver (Habitat Metro Denver) is part of a global, nonprofit housing organization that seeks to put God's love into action by bringing people together to build homes, communities, and hope. Habitat for Humanity was founded on the conviction that everyone needs an affordable, healthy and stable place to live in dignity and safety, and that affordable housing should be a matter of conscience and action for all.

To achieve our vision of a world where everyone has a decent place to live, Habitat Metro Denver builds, renovates and sells homes in partnership with low- and moderate-income families. The organization also works with existing low-income homeowners in formerly red-lined Denver neighborhoods to do critical home repairs. Throughout its 42-year history, Habitat Metro Denver has served more than 2,500 households and is the 8th largest producer in the Habitat U.S. network.

Habitat for Humanity's ReStores support Habitat's mission to build and preserve affordable homeownership opportunities in the Metro Denver area. The ReStores are home improvement outlets that sell donated building materials, home furnishings, appliances, and more at a discount to generate funds to support Habitat for Humanity.

### **How We Succeed Together:**

Habitat Metro Denver's **Cultural Blueprint** highlights the specific behaviors and mindsets that support our core values and guide day-to-day decisions, behaviors, and interactions of every person within our organization.





## **Core ReStore Volunteer: Appliance Tester Position Description**

**Overview:** Appliance Testers conduct limited testing on donated appliances to determine whether they should be sold in the ReStore or recycled.

### **Major Responsibilities:**

- Become a Habitat for Humanity ambassador to our daily volunteers, donors, and customers by embracing our Cultural Blueprint
- Conduct limited testing to ensure the customer purchases a quality appliance
- Decide if an appliance will be sold or recycled
- Clean and tag tested appliances
- Use proper radio etiquette
- Represent Habitat Metro Denver in a positive and professional manner
- Be informed and current with Habitat news, policies, and procedures

### **Time Commitment:**

- Core ReStore Volunteers commit to 15 hours or more per month
- Shifts are flexible during store hours: Tuesday – Saturday, 10am – 6pm

### **Knowledge, Skills & Abilities:**

- Understanding of safety procedures
- Basic electrical knowledge
- Ability to troubleshoot
- Ability to pass background check

### **Training:**

- Habitat Volunteer Orientation
- Training on ReStore operations
- Training on appliances and conducting limited testing

**Location:** Volunteers will support the ReStore at their location of choice; Denver ReStore, Littleton ReStore, Arvada ReStore, Aurora ReStore.

**Impact:** Core ReStore Appliance Tester Volunteers ensure that Habitat's customers are purchasing quality, working appliances, and help increase sales in the ReStores and reduce returns related to non-functioning appliances. In addition, by positively engaging with the community of staff, volunteers, customers, and donors, Core ReStore Volunteers bring awareness and understanding about Habitat for Humanity to the community.

### **Volunteer Benefits:**

- ✓ Camaraderie with a welcoming team of staff and volunteers (including BBQ's/happy hours/formal recognition events)
- ✓ Habitat swag
- ✓ 25% off select items at the 4 Metro Denver Habitat ReStores
- ✓ Develop professional skills and leadership skills
- ✓ Scholarship towards a week-long Habitat Denver Global Village Trip after one year of service