



Assignment Title: CORE ReStore Volunteer - Floor Assistant

Supervisor: ReStore staff

Major Responsibilities:

- Keep aisles safe and clear of any protrusions
- Walk the floor to engage customers
- Move sold items into sold area
- Mark down items
- Organize aisles and departments
- Move new and priced items to the sales floor
- Be a floating support on the floor
- Use proper radio etiquette
- Represent Habitat Metro Denver in a positive and professional manner
- Be informed and current with Habitat news, policies, and procedures

Time Commitment:

- Will work a designated shift time (8:45 AM-2:00 PM or 2:00 PM-7:00 PM Monday-Saturday, 9:45 AM-1:00 PM or 1:00 PM-5:00 PM Sunday)

Qualifications:

- Ability to lift 50 lbs
- Customer service skills

Training:

- Floor Assistants will shadow a staff member for four shifts
- Will meet with staff regularly to evaluate, celebrate, and change as needed

Service Location:

- Littleton ReStore—7890 W Quincy Ave, Littleton, CO 80123

Impact:

- Floor Assistants engage positively with the community of staff, volunteers, customers, and donors to bring awareness and understanding about Habitat Metro Denver. CORE ReStore Volunteers are treated like staff members and enable our team to better serve the ReStore community.