

Donations & Pickups: Frequently Asked Questions

What happens with my donation? Does it go into a home built by Habitat?

Material donations are not used in Habitat-built homes. Instead, our ReStores sell them at low-cost to the public. The ReStores generate a valuable revenue stream that enables Habitat for Humanity of Metro Denver to build more decent, affordable housing for hard-working, low-income families. Your donation not only helps support the construction of Habitat homes, it also helps reduce the costs of home-improvement for other homeowners in the Denver community.

Do the ReStores repair donated items and materials?

Unfortunately, we currently do not have the resources to repair or touch up items, which is why we can only accept lightly used donations that are in good, working condition.

Do the ReStores accept scrap metal and nonworking appliances for recycling?

Yes! We have a volunteer-run recycling program. We are, however, unable to schedule pickups for these items. If you can drop off your scrap metal/nonworking appliance (electronics excluded) at one of our metro Denver ReStore locations, we will break them down and sort them for recycling. The donation of these materials is also tax deductible!

***Please note:** Beginning February 3rd, 2020, we will charge a \$20 handling fee for each donated appliance, working or non-working, that may contain Freon. This fee helps offset costs we incur for recycling metals, including items containing Freon. We appreciate your understanding.*

Can the ReStore pick up donations that are inside my home?

No. Unfortunately, our insurance policy prevents our staff and volunteers from entering houses for the purpose of picking up material donations. All donations must be left outside or in a garage area for pickup. We apologize for any inconvenience.

Is there a fee to have my donations picked up?

Yes. Starting in February 2020, there is a \$15 charge for all donation pickups. This fee helps us cover scheduling, transportation and item screening costs. The more we save on costs, the more we can do for low-income homeowners in metro Denver!

How soon can you come pickup my donation?

Pickups are scheduled Tuesday through Saturday. On average, we schedule about two weeks out and sometimes longer in the busier seasons. To stay efficient, we organize our routes based on zip code, so we appreciate your patience as we work with you to fit your donation into our rounds.

How do I count my donation as a tax deduction if I have scheduled a pickup?

Our drivers will provide you with the necessary paperwork when they come to pick up your donation. If you are unable to be present for your pickup, please let us know in advance an appropriate place to put the receipt at the pickup location. Legally, Habitat cannot appraise your donation(s), so all donors must fill out an estimated value for their donation(s) on the receipt. Please keep in mind that you are required by law to fill out IRS Form 8283