



## ReStore Volunteer Information

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### What is a ReStore?

ReStores sell donated home improvement and home furnishings to the public at a discount. One hundred percent of our profits support Habitat for Humanity Home Ownership and Home Repair programs for low income families.

### What does a ReStore volunteer do?

Volunteers help unload donations, organize our inventory, arrange furniture, help customers, and load sales.

### What is the age requirement?

All volunteers must be at least 16 years old. 16-17 year olds must have a Minor Waiver that includes parental waiver and medical release signed by their parent/guardian. If youth do not bring the signed waiver with them to their first shift, they will not be permitted to volunteer.

### When can I volunteer?

ReStores have two volunteer shifts per day:  
Monday – Saturday: 9am-2pm and 2pm-7pm  
Sunday: 10am-1pm and 1pm-5pm.

**Please arrive at the ReStore a few minutes before your shift begins.** Be sure to arrive on time so you hear the orientation and safety training. If you arrive during or after the talk you will not be able to stay and volunteer. Volunteers commit to working the entire shift.

If you would like to work a few extra hours, but not a full day, you may sign up for the morning shift and then stay into the afternoon shift. Just let the ReStore staff know that you will be staying into the afternoon.

### What should I wear?

The ReStore is a warehouse environment and volunteers must dress appropriately. Volunteers must wear sturdy, closed-toe shoes (tennis shoes are fine but no crocs or flip-flops).

Dress is casual with a t-shirt and jeans or t-shirt and shorts in the summer.

The ReStores can be dirty and dusty, so chances are you will leave here less pristine than when you came!

### What are the physical requirements?

It is not uncommon to lift up to 50 pounds at a time, or to help move couches, large windows, appliances, etc.

If you have any medical concerns (pregnancy, back problems, etc) or cannot handle the physical demands, the ReStores may not be a good fit for you.

### Do I get a break during my shift?

Volunteers working one shift can take a 30 minute break. Volunteers working two shifts in a row can take a 10 minute break in the morning, a 30 minute lunch and a 10 minutes break in the evening.

We have a community kitchen at the Restore for volunteers to use. For your 30 minutes lunch break, you may bring your lunch or go out. Please tell a staff member when you are taking a break. Please go only when it is appropriate to do so (example: during a slow period). Break or lunch cannot be taken at the end of the shift.

### Can I do school, work, benefits or court ordered community service at the ReStore?

We welcome volunteers doing community service. If doing court ordered service, you cannot volunteer if your ticket is related to theft, aggression or adult crimes involving minors.

### What if I can't make my shift?

We count on your commitment to volunteer. However, if you are not able to make your shift, please cancel at least 24 hours before your shift begins so we can replace you. Volunteers who miss are allowed 3 no-shows before they are ineligible to volunteer

### Who do I contact if I have questions?

Email [restorevolunteer@habitatoutlet.org](mailto:restorevolunteer@habitatoutlet.org) or call 720-469-4807.